

SALES & SERVICE

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NAME	MAKE/MODEL #	
PHONE #	SERIAL #	
EMAIL	# HOURS BOUGHT AT BAMS? YES / NO	
Please Check All that Apply:	It Occurs as Follows:	
ENGINE  No Crank, No Start  Engine Cranks (starter operates) but won't start  Hard Starting (but does start)  Makes Noise (select to right)  Idle is Rough  Idle is Too High / Low / Surges  Engine Hesitates or Stumbles or Cuts Out  Engine Pings or Knocks  Engine Backfires (popping noise)  Other  NOISE  WHEN: In Motion At Startup  TYPE:  Boom (like a drum roll or distant thunder)  Click (like a ball point pen being clicked)  Grind (abrasive sound, like a grinding stone)	DRIVING CONDITIONS:  Accelerating High RPM Reverse Low RPM Blades Engaged Other, describe  THE PROBLEM OCCURS: Always Suddenly In-Use Startup	
Pop (like opening a bottle of champagne)  Rattle (like shaking a baby rattle)  Squeak (like tennis shoes on a clean floor)  Squeal (high pitch / finger nails on a chalk board)  Whine (high pitch like an electric motor or drill)  Whistle (high pitch like a note of a flute)	Any work recently done? (describe)  Other Explanations	

Where does the noise seem to come from?